

QUALITY

QU01 QUALITY ASSURANCE

This unit is directed towards developing learner knowledge of the requirements for quality assurance.

QU02 CONTINUOUS IMPROVEMENT

This unit is directed towards developing learner knowledge of the requirements for continuously improving the work processes of the organisation.

QU03 STATISTICAL PROCESS CONTROL

This unit builds on previous units which introduced certain tools of measurement. The unit emphasises an understanding of the underlying concepts of statistics and statistical inference and probability. It looks at the fundamentals of summarising and assembling data. This is related to Statistical Process Control through control charts and study of Process Capability. It gives only introductory applications to the statistics and formulae for setting up control charts for variable data. Control Charts for attributes data are presented, but not covered in detail of application.

Competencies in these functions will be developed as you work through this unit.

QU04 QUALITY AUDIT

This unit is directed towards developing learner knowledge of the requirements for quality auditing.

STATEMENT OF COMPLETION IN QUALITY

A Statement of Completion requires either:

- (a) The completion of units to the equivalent of more than 200 nominal hours followed by successful demonstration of competency in a minimum of six units; or
- (b) Successful demonstration of competency in a minimum of six units; or
- (c) A combination of (a) and (b).

The table indicates the range of units in the Quality menu, their codes and nominal hours.

Unit Title	Code	Hours
Quality Assurance	QU01	40
Continuous Improvement	QU02	40
Statistical Process Control	QU03	48
Quality Auditing	QU04	48
Work Team Development	HR03	24
Presentations	ADM07	24
Meeting Participation	ADM08	24